LAMPIRAN

KOESIONER PENELITIAN

‘’PENGARUH KUALITAS LAYANAN, SUASANA *WIFI CORNER*, DAN *CUSTOMER VALUE* TERHADAP KEPUASAN PELANGGAN *WIFI CORNER*’’ (Studi kasus pada pelanggan *wifi corner* Kab, Ponorogo)

Oleh:

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FAKULTAS EKONOMI MANAJEMEN

UNIVERSITAS MUHAMMADIYAH PONOROGO

KUESIONER PENELITIAN

Kepada Pelanggan *Wifi Corner* yang Terhormat.

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Mahasiwa semester akhir Universitas Muhammadiyah Ponorogo

Fakultas : Ekonomi

Program Studi : Manajemen

Sedang menyelesaikan skripsi dengan judul :

‘’PENGARUH KUALITAS LAYANAN, SUASANA *WIFI CORNER*, DAN *CUSTOMER VALUE* TERHADAP KEPUASAN PELANGGAN *WIFI CORNER*’’

(Studi kasus pada pelanggan *wifi corner* Kab, Ponorogo)

“Untuk itu mohon kesediaan Bapak membantu saya dengan mengisi kuesioner yang saya sediakan terlampir, jawaban kuesioner Bapak semata-mata untuk kepentingan ilmiah dan bersifat rahasia. Untuk itu sebelum dan sesudah saya menghaturkan banyak terimakasih.

A. METODE/CARA PENGISIAN KUESIONER

Mohon memilih salah satu jawaban yang tersedia dengan memberikan tanda centang (√) pada kotak yang sudah tersedia.

B. IDENTITAS RESPONDEN

a.Jenis kelamin

☐ Laki-laki ☐ Perempuan

b. Umur

☐ 16-20 ☐ 25 keatas

☐ 20-25

C. Lokasi *Wifi Corner* :…….

a. Dalam satu bulan seberapa sering mengakses internet di *wifi corner*

☐ 1 kali ☐ 4 Kali

☐ 2 kali ☐ Lebih dari 5 kali

☐ 3 kali

b. Berapa jam anda mengakes internet di *wifi corner*

☐ 1 Jam ☐ 4 Jam

☐ 2 Jam ☐ Lebih dari 5 Jam

☐ 3 Jam

D. KUALITAS LAYANAN

No	Pertayaaan	Sangat Setuju	Setuju	Cukup Setuju	Tidak Setuju	Sangat Tidak Setuju
1	Fasilitas yang ada di *wifi corner* cukup lengkap.					
2	*Wifi Corner* mampu meyediakan akses internet dengan kecepatan tinggi.					
3	Apabila ada ganguan koneksi, maka pihak *wifi corner* cepat merespon.					
4	*wifi corner* menjamin kestabilan akses internet.					
5	Petugas di *wifi corner* memberikan perhatian dan peduli kepada pelanggan.					

E. SUASANA *WIFI CORNER*

No	Pertayaan	Sangat Setuju	Setuju	Cukup Setuju	Tidak Setuju	Sangat Tidak Setuju
1	Warna *wifi corner* membuat suasana nyaman.					
2	*Wifi corner* mempuyai ciri khas desain yang menarik yang mudah di ingat. .					
3	Jalan masuk ke dalam *wifi corner* cukup lebar.					
4	Tempat *Wifi Corner* sangat luas.					
5	Lokasi yang di sediakan sangat dekat dengan area parkir.					

F.*CUSTOMER VALUE*

No	Pertayaan	Sangat Setuju	Setuju	Cukup Setuju	Tidak Setuju	Sangat Tidak Setuju
1	Saya merasa harga *vocer* di *wifi corner* sesuai dengan kualitas produk.					
2	Saya merasa harga yang saya bayarkan sesuai dengan kualitas layanan yang di berikan oleh *wifi corner*.					
3	Saya merasa senag mengunakan akses internet di *wifi corner.*					
4	Saya merasa biaya yang saya keluarkan sesuai dengan manfaat yang saya peroleh..					
5	Saya merasa biaya yang saya keluarkan di *wifi corner* sesuai dengan pengalaman khusus/unik yang saya peroleh					

G. KEPUASAN PELANGGAN

No	Pertayaan	Sangat Setuju	Setuju	Cukup Setuju	Tidak Setuju	Sangat Tidak Setuju
1	Saya puas dengan kecepatan internet yang ada di *wifi corner.*					
2	Saya puas dengan pelayanan yang ada di *wifi corner*.					
3	Saya puas dengan uang yang saya keluwarkan sepadan dengan apa yang saya harapkan.					

4	Saya senang mengakses internet di *wifi corner*.					
5	Saya puas dengan kemudahan dalam mengakses internet di *wifi corner.*					

Terimakasih atas waktu yang Bapak berikan. Semoga dapat bermafaat.

Amin.....

No	X1 Kualitas Layanan						X2 Suasana *Wifi Corner*						X3 *Customer Value*						Y Kepuasan pelanggan					
	X1.1	X1.2	X1.3	X1.4	X1.5	X1	X2.1	X2.2	X2.3	X2.4	X2.5	X2	X3.1	X3.2	X3.3	X3.4	X3.5	X3	Y1	Y2	Y3	Y4	Y5	Y
1	4	4	3	4	5	20	4	4	4	4	4	20	4	3	4	4	4	19	2	2	3	2	4	13
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```
CORRELATIONS
  /VARIABLES=X1.1 X1.2 X1.3 X1.4 X1.5 X1
  /PRINT=TWOTAIL NOSIG

  /MISSING=PAIRWISE.
```

Reliability

Notes

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Comments		
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Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=Y1 Y2 Y3 Y4 Y5 Y /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.
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Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	98	100.0
	Excluded[a]	0	.0
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a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.800	6

Reliability

Notes

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	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=X3.1 X3.2 X3.3 X3.4 X3.5 X3 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.
Resources	Processor Time	00:00:00.016
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Scale: ALL VARIABLES

Case Processing Summary

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Cases	Valid	98	100.0
	Excluded[a]	0	.0
	Total	98	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.783	6

Reliability

Notes

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	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
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Scale: ALL VARIABLES

Case Processing Summary

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Cases	Valid	98	100.0
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a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
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Reliability

Notes

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	Matrix Input	
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on all cases with valid data for all variables in the procedure.
Syntax		RELIABILITY /VARIABLES=X1.1 X1.2 X1.3 X1.4 X1.5 X1 /SCALE('ALL VARIABLES') ALL /MODEL=ALPHA.
Resources	Processor Time	00:00:00.031
	Elapsed Time	00:00:00.016

[DataSet1] C:\Users\Axioo\Downloads\Music\Spps.sav

Scale: ALL VARIABLES

Case Processing Summary

		N	%
Cases	Valid	98	100.0
	Excluded[a]	0	.0
	Total	98	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
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Regression

Notes

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	Split File	<none>
	N of Rows in Working Data File	98
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics are based on cases with no missing values for any variable used.
Syntax		REGRESSION /MISSING LISTWISE /STATISTICS COEFF OUTS R ANOVA /CRITERIA=PIN(.05) POUT(.10) /NOORIGIN /DEPENDENT Y /METHOD=ENTER X1 X2 X3.
Resources	Processor Time	00:00:00.094
	Elapsed Time	00:00:00.071
	Memory Required	2340 bytes
	Additional Memory Required for Residual Plots	0 bytes

Variables Entered/Removed[b]

Model	Variables Entered	Variables Removed	Method
1	Customer Value, Suasana Wifi Corner, Kualitas Layanan[a]	.	Enter

a. All requested variables entered.

b. Dependent Variable: Kepuasan Pelanggan

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	.767[a]	.588	.575	1.914

a. Predictors: (Constant), Customer Value, Suasana Wifi Corner, Kualitas Layanan

ANOVA[b]

Model		Sum of Squares	df	Mean Square	F	Sig.
1	Regression	490.943	3	163.648	44.665	.000[a]
	Residual	344.404	94	3.664		
	Total	835.347	97			

a. Predictors: (Constant), Customer Value, Suasana Wifi Corner, Kualitas Layanan

b. Dependent Variable: Kepuasan Pelanggan

Coefficients[a]

Model		Unstandardized Coefficients		Standardized Coefficients	t	Sig.
		B	Std. Error	Beta		
1	(Constant)	2.650	1.561		1.698	.093
	Kualitas Layanan	.353	.079	.368	4.469	.000
	Suasana Wifi Corner	.026	.079	.025	.336	.738
	Customer Value	.476	.083	.481	5.704	.000

a. Dependent Variable: Kepuasan Pelanggan

Correlations

Notes

Output Created		29-Jul-2017 12:17:41
Comments		
Input	Data	C:\Users\Axioo\Downloads\Music\Spps.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	98
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax		CORRELATIONS /VARIABLES=X3.1 X3.2 X3.3 X3.4 X3.5 X3 /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.
Resources	Processor Time	00:00:00.171
	Elapsed Time	00:00:00.100

Correlations

		X3.1	X3.2	X3.3	X3.4	X3.5	Customer Value
X3.1	Pearson Correlation	1	.394**	.442**	.347**	.350**	.731**
	Sig. (2-tailed)		.000	.000	.000	.000	.000
	N	98	98	98	98	98	98
X3.2	Pearson Correlation	.394**	1	.286**	.368**	.445**	.681**
	Sig. (2-tailed)	.000		.004	.000	.000	.000
	N	98	98	98	98	98	98
X3.3	Pearson Correlation	.442**	.286**	1	.545**	.429**	.757**
	Sig. (2-tailed)	.000	.004		.000	.000	.000
	N	98	98	98	98	98	98
X3.4	Pearson Correlation	.347**	.368**	.545**	1	.369**	.733**
	Sig. (2-tailed)	.000	.000	.000		.000	.000
	N	98	98	98	98	98	98
X3.5	Pearson Correlation	.350**	.445**	.429**	.369**	1	.691**
	Sig. (2-tailed)	.000	.000	.000	.000		.000
	N	98	98	98	98	98	98
Customer Value	Pearson Correlation	.731**	.681**	.757**	.733**	.691**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	98	98	98	98	98	98

**. Correlation is significant at the 0.01 level (2-tailed).

Correlations

Notes

Output Created		29-Jul-2017 12:14:55
Comments		
Input	Data	C:\Users\Axioo\Downloads\Music\Spps.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	98
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax		CORRELATIONS /VARIABLES=X2.1 X2.2 X2.3 X2.4 X2.5 X2 /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.
Resources	Processor Time	00:00:00.015
	Elapsed Time	00:00:00.016

Correlations

		X2.1	X2.2	X2.3	X2.4	X2.5	Suasana Wifi Corner
X2.1	Pearson Correlation	1	.410**	.376**	.533**	.399**	.753**
	Sig. (2-tailed)		.000	.000	.000	.000	.000
	N	98	98	98	98	98	98
X2.2	Pearson Correlation	.410**	1	.296**	.425**	.283**	.685**
	Sig. (2-tailed)	.000		.003	.000	.005	.000
	N	98	98	98	98	98	98
X2.3	Pearson Correlation	.376**	.296**	1	.416**	.185	.636**
	Sig. (2-tailed)	.000	.003		.000	.068	.000
	N	98	98	98	98	98	98
X2.4	Pearson Correlation	.533**	.425**	.416**	1	.492**	.809**
	Sig. (2-tailed)	.000	.000	.000		.000	.000
	N	98	98	98	98	98	98
X2.5	Pearson Correlation	.399**	.283**	.185	.492**	1	.671**
	Sig. (2-tailed)	.000	.005	.068	.000		.000
	N	98	98	98	98	98	98
Suasana Wifi Corner	Pearson Correlation	.753**	.685**	.636**	.809**	.671**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	98	98	98	98	98	98

**. Correlation is significant at the 0.01 level (2-tailed).

Correlations

Notes

Output Created		29-Jul-2017 12:13:43
Comments		
Input	Data	C:\Users\Axioo\Downloads\Music\Spps.sav
	Active Dataset	DataSet1
	Filter	<none>
	Weight	<none>
	Split File	<none>
	N of Rows in Working Data File	98
Missing Value Handling	Definition of Missing	User-defined missing values are treated as missing.
	Cases Used	Statistics for each pair of variables are based on all the cases with valid data for that pair.
Syntax		CORRELATIONS /VARIABLES=X1.1 X1.2 X1.3 X1.4 X1.5 X1 /PRINT=TWOTAIL NOSIG /MISSING=PAIRWISE.
Resources	Processor Time	00:00:00.047
	Elapsed Time	00:00:00.070

Correlations

		X1.1	X1.2	X1.3	X1.4	X1.5	Kualitas Layanan
X1.1	Pearson Correlation	1	.513**	.389**	.397**	.450**	.728**
	Sig. (2-tailed)		.000	.000	.000	.000	.000
	N	98	98	98	98	98	98
X1.2	Pearson Correlation	.513**	1	.525**	.544**	.403**	.788**
	Sig. (2-tailed)	.000		.000	.000	.000	.000
	N	98	98	98	98	98	98
X1.3	Pearson Correlation	.389**	.525**	1	.562**	.316**	.739**
	Sig. (2-tailed)	.000	.000		.000	.002	.000
	N	98	98	98	98	98	98
X1.4	Pearson Correlation	.397**	.544**	.562**	1	.387**	.716**
	Sig. (2-tailed)	.000	.000	.000		.000	.000
	N	98	98	98	98	98	98
X1.5	Pearson Correlation	.450**	.403**	.316**	.387**	1	.676**
	Sig. (2-tailed)	.000	.000	.002	.000		.000
	N	98	98	98	98	98	98
Kualitas Layanan	Pearson Correlation	.728**	.788**	.739**	.716**	.676**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	
	N	98	98	98	98	98	98

**. Correlation is significant at the 0.01 level (2-tailed).

Tabel r untuk df = 1 -

df = (N-2)	Tingkat signifikansi untuk uji satu arah				
	0.05	0.025	0.01	0.005	0.0005
	Tingkat signifikansi untuk uji dua arah				
	0.1	0.05	0.02	0.01	0.001
1	0.9877	0.9969	0.9995	0.9999	1.0000
2	0.9000	0.9500	0.9800	0.9900	0.9990
3	0.8054	0.8783	0.9343	0.9587	0.9911
4	0.7293	0.8114	0.8822	0.9172	0.9741
5	0.6694	0.7545	0.8329	0.8745	0.9509
6	0.6215	0.7067	0.7887	0.8343	0.9249
7	0.5822	0.6664	0.7498	0.7977	0.8983
8	0.5494	0.6319	0.7155	0.7646	0.8721
9	0.5214	0.6021	0.6851	0.7348	0.8470
10	0.4973	0.5760	0.6581	0.7079	0.8233
11	0.4762	0.5529	0.6339	0.6835	0.8010
12	0.4575	0.5324	0.6120	0.6614	0.7800
13	0.4409	0.5140	0.5923	0.6411	0.7604
14	0.4259	0.4973	0.5742	0.6226	0.7419
15	0.4124	0.4821	0.5577	0.6055	0.7247
16	0.4000	0.4683	0.5425	0.5897	0.7084
17	0.3887	0.4555	0.5285	0.5751	0.6932
18	0.3783	0.4438	0.5155	0.5614	0.6788
19	0.3687	0.4329	0.5034	0.5487	0.6652
20	0.3598	0.4227	0.4921	0.5368	0.6524
21	0.3515	0.4132	0.4815	0.5256	0.6402
22	0.3438	0.4044	0.4716	0.5151	0.6287
23	0.3365	0.3961	0.4622	0.5052	0.6178
24	0.3297	0.3882	0.4534	0.4958	0.6074
25	0.3233	0.3809	0.4451	0.4869	0.5974
26	0.3172	0.3739	0.4372	0.4785	0.5880
27	0.3115	0.3673	0.4297	0.4705	0.5790
28	0.3061	0.3610	0.4226	0.4629	0.5703
29	0.3009	0.3550	0.4158	0.4556	0.5620
30	0.2960	0.3494	0.4093	0.4487	0.5541
31	0.2913	0.3440	0.4032	0.4421	0.5465
32	0.2869	0.3388	0.3972	0.4357	0.5392
33	0.2826	0.3338	0.3916	0.4296	0.5322
34	0.2785	0.3291	0.3862	0.4238	0.5254
35	0.2746	0.3246	0.3810	0.4182	0.5189
36	0.2709	0.3202	0.3760	0.4128	0.5126

Tabel r untuk df = 1 -

37	0.2673	0.3160	0.3712	0.4076	0.5066
38	0.2638	0.3120	0.3665	0.4026	0.5007
39	0.2605	0.3081	0.3621	0.3978	0.4950
40	0.2573	0.3044	0.3578	0.3932	0.4896
41	0.2542	0.3008	0.3536	0.3887	0.4843
42	0.2512	0.2973	0.3496	0.3843	0.4791
43	0.2483	0.2940	0.3457	0.3801	0.4742
44	0.2455	0.2907	0.3420	0.3761	0.4694
45	0.2429	0.2876	0.3384	0.3721	0.4647
46	0.2403	0.2845	0.3348	0.3683	0.4601
47	0.2377	0.2816	0.3314	0.3646	0.4557
48	0.2353	0.2787	0.3281	0.3610	0.4514
49	0.2329	0.2759	0.3249	0.3575	0.4473
50	0.2306	0.2732	0.3218	0.3542	0.4432

Tabel r untuk df = 51 -

df = (N-2)	Tingkat signifikansi untuk uji satu arah				
	0.05	0.025	0.01	0.005	0.0005
	Tingkat signifikansi untuk uji dua arah				
	0.1	0.05	0.02	0.01	0.001
51	0.2284	0.2706	0.3188	0.3509	0.4393
52	0.2262	0.2681	0.3158	0.3477	0.4354
53	0.2241	0.2656	0.3129	0.3445	0.4317
54	0.2221	0.2632	0.3102	0.3415	0.4280
55	0.2201	0.2609	0.3074	0.3385	0.4244
56	0.2181	0.2586	0.3048	0.3357	0.4210
57	0.2162	0.2564	0.3022	0.3328	0.4176
58	0.2144	0.2542	0.2997	0.3301	0.4143
59	0.2126	0.2521	0.2972	0.3274	0.4110
60	0.2108	0.2500	0.2948	0.3248	0.4079
61	0.2091	0.2480	0.2925	0.3223	0.4048
62	0.2075	0.2461	0.2902	0.3198	0.4018
63	0.2058	0.2441	0.2880	0.3173	0.3988
64	0.2042	0.2423	0.2858	0.3150	0.3959
65	0.2027	0.2404	0.2837	0.3126	0.3931
66	0.2012	0.2387	0.2816	0.3104	0.3903
67	0.1997	0.2369	0.2796	0.3081	0.3876
68	0.1982	0.2352	0.2776	0.3060	0.3850
69	0.1968	0.2335	0.2756	0.3038	0.3823
70	0.1954	0.2319	0.2737	0.3017	0.3798
71	0.1940	0.2303	0.2718	0.2997	0.3773
72	0.1927	0.2287	0.2700	0.2977	0.3748
73	0.1914	0.2272	0.2682	0.2957	0.3724
74	0.1901	0.2257	0.2664	0.2938	0.3701
75	0.1888	0.2242	0.2647	0.2919	0.3678
76	0.1876	0.2227	0.2630	0.2900	0.3655
77	0.1864	0.2213	0.2613	0.2882	0.3633
78	0.1852	0.2199	0.2597	0.2864	0.3611
79	0.1841	0.2185	0.2581	0.2847	0.3589
80	0.1829	0.2172	0.2565	0.2830	0.3568
81	0.1818	0.2159	0.2550	0.2813	0.3547
82	0.1807	0.2146	0.2535	0.2796	0.3527
83	0.1796	0.2133	0.2520	0.2780	0.3507
84	0.1786	0.2120	0.2505	0.2764	0.3487

85	0.1775	0.2108	0.2491	0.2748	0.3468
86	0.1765	0.2096	0.2477	0.2732	0.3449
87	0.1755	0.2084	0.2463	0.2717	0.3430
88	0.1745	0.2072	0.2449	0.2702	0.3412
89	0.1735	0.2061	0.2435	0.2687	0.3393
90	0.1726	0.2050	0.2422	0.2673	0.3375
91	0.1716	0.2039	0.2409	0.2659	0.3358
92	0.1707	0.2028	0.2396	0.2645	0.3341
93	0.1698	0.2017	0.2384	0.2631	0.3323
94	0.1689	0.2006	0.2371	0.2617	0.3307
95	0.1680	0.1996	0.2359	0.2604	0.3290
96	0.1671	0.1986	0.2347	0.2591	0.3274
97	0.1663	0.1975	0.2335	0.2578	0.3258
98	0.1654	0.1966	0.2324	0.2565	0.3242
99	0.1646	0.1956	0.2312	0.2552	0.3226
100	0.1638	0.1946	0.2301	0.2540	0.3211

Titik Persentase Distribusi t (df = 1 – 40)

Pr / df	0.25 0.50	0.10 0.20	0.05 0.10	0.025 0.050	0.01 0.02	0.005 0.010	0.001 0.002
1	1.00000	3.07768	6.31375	12.70620	31.82052	63.65674	318.30884
2	0.81650	1.88562	2.91999	4.30265	6.96456	9.92484	22.32712
3	0.76489	1.63774	2.35336	3.18245	4.54070	5.84091	10.21453
4	0.74070	1.53321	2.13185	2.77645	3.74695	4.60409	7.17318
5	0.72669	1.47588	2.01505	2.57058	3.36493	4.03214	5.89343
6	0.71756	1.43976	1.94318	2.44691	3.14267	3.70743	5.20763
7	0.71114	1.41492	1.89458	2.36462	2.99795	3.49948	4.78529
8	0.70639	1.39682	1.85955	2.30600	2.89646	3.35539	4.50079
9	0.70272	1.38303	1.83311	2.26216	2.82144	3.24984	4.29681
10	0.69981	1.37218	1.81246	2.22814	2.76377	3.16927	4.14370
11	0.69745	1.36343	1.79588	2.20099	2.71808	3.10581	4.02470
12	0.69548	1.35622	1.78229	2.17881	2.68100	3.05454	3.92963
13	0.69383	1.35017	1.77093	2.16037	2.65031	3.01228	3.85198
14	0.69242	1.34503	1.76131	2.14479	2.62449	2.97684	3.78739
15	0.69120	1.34061	1.75305	2.13145	2.60248	2.94671	3.73283
16	0.69013	1.33676	1.74588	2.11991	2.58349	2.92078	3.68615
17	0.68920	1.33338	1.73961	2.10982	2.56693	2.89823	3.64577
18	0.68836	1.33039	1.73406	2.10092	2.55238	2.87844	3.61048
19	0.68762	1.32773	1.72913	2.09302	2.53948	2.86093	3.57940
20	0.68695	1.32534	1.72472	2.08596	2.52798	2.84534	3.55181
21	0.68635	1.32319	1.72074	2.07961	2.51765	2.83136	3.52715
22	0.68581	1.32124	1.71714	2.07387	2.50832	2.81876	3.50499
23	0.68531	1.31946	1.71387	2.06866	2.49987	2.80734	3.48496
24	0.68485	1.31784	1.71088	2.06390	2.49216	2.79694	3.46678
25	0.68443	1.31635	1.70814	2.05954	2.48511	2.78744	3.45019
26	0.68404	1.31497	1.70562	2.05553	2.47863	2.77871	3.43500
27	0.68368	1.31370	1.70329	2.05183	2.47266	2.77068	3.42103
28	0.68335	1.31253	1.70113	2.04841	2.46714	2.76326	3.40816
29	0.68304	1.31143	1.69913	2.04523	2.46202	2.75639	3.39624
30	0.68276	1.31042	1.69726	2.04227	2.45726	2.75000	3.38518
31	0.68249	1.30946	1.69552	2.03951	2.45282	2.74404	3.37490
32	0.68223	1.30857	1.69389	2.03693	2.44868	2.73848	3.36531
33	0.68200	1.30774	1.69236	2.03452	2.44479	2.73328	3.35634
34	0.68177	1.30695	1.69092	2.03224	2.44115	2.72839	3.34793
35	0.68156	1.30621	1.68957	2.03011	2.43772	2.72381	3.34005
36	0.68137	1.30551	1.68830	2.02809	2.43449	2.71948	3.33262
37	0.68118	1.30485	1.68709	2.02619	2.43145	2.71541	3.32563
38	0.68100	1.30423	1.68595	2.02439	2.42857	2.71156	3.31903
39	0.68083	1.30364	1.68488	2.02269	2.42584	2.70791	3.31279
40	0.68067	1.30308	1.68385	2.02108	2.42326	2.70446	3.30688

Catatan: Probabilita yang lebih kecil yang ditunjukkan pada judul tiap kolom adalah luas daerah dalam satu ujung.

sedangkan probabilitas yang lebih besar adalah luas daerah dalam kedua ujung

Titik Persentase Distribusi t (df = 41 – 80)

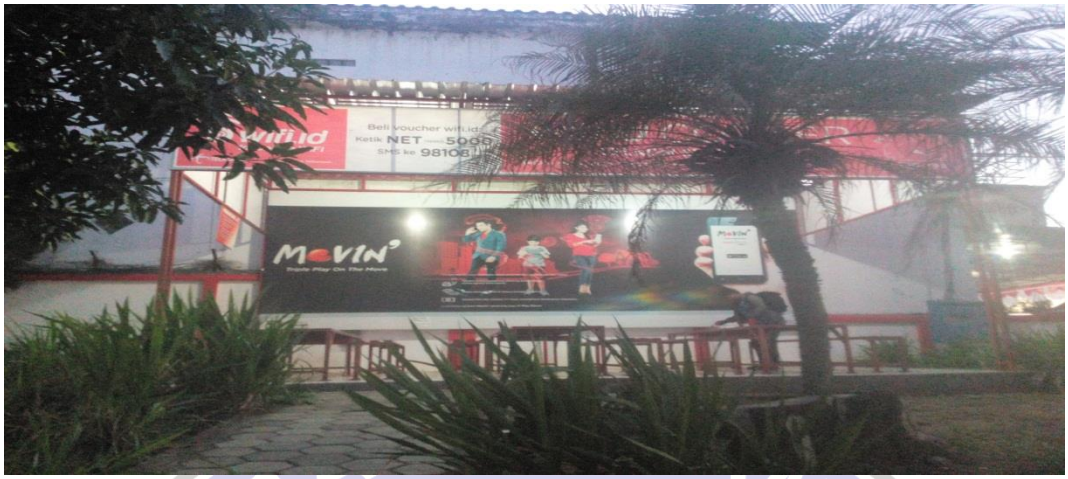
Pr / df	0.25 0.50	0.10 0.20	0.05 0.10	0.025 0.050	0.01 0.02	0.005 0.010	0.001 0.002
41	0.68052	1.30254	1.68288	2.01954	2.42080	2.70118	3.30127
42	0.68038	1.30204	1.68195	2.01808	2.41847	2.69807	3.29595
43	0.68024	1.30155	1.68107	2.01669	2.41625	2.69510	3.29089
44	0.68011	1.30109	1.68023	2.01537	2.41413	2.69228	3.28607
45	0.67998	1.30065	1.67943	2.01410	2.41212	2.68959	3.28148
46	0.67986	1.30023	1.67866	2.01290	2.41019	2.68701	3.27710
47	0.67975	1.29982	1.67793	2.01174	2.40835	2.68456	3.27291
48	0.67964	1.29944	1.67722	2.01063	2.40658	2.68220	3.26891
49	0.67953	1.29907	1.67655	2.00958	2.40489	2.67995	3.26508
50	0.67943	1.29871	1.67591	2.00856	2.40327	2.67779	3.26141
51	0.67933	1.29837	1.67528	2.00758	2.40172	2.67572	3.25789
52	0.67924	1.29805	1.67469	2.00665	2.40022	2.67373	3.25451
53	0.67915	1.29773	1.67412	2.00575	2.39879	2.67182	3.25127
54	0.67906	1.29743	1.67356	2.00488	2.39741	2.66998	3.24815
55	0.67898	1.29713	1.67303	2.00404	2.39608	2.66822	3.24515
56	0.67890	1.29685	1.67252	2.00324	2.39480	2.66651	3.24226
57	0.67882	1.29658	1.67203	2.00247	2.39357	2.66487	3.23948
58	0.67874	1.29632	1.67155	2.00172	2.39238	2.66329	3.23680
59	0.67867	1.29607	1.67109	2.00100	2.39123	2.66176	3.23421
60	0.67860	1.29582	1.67065	2.00030	2.39012	2.66028	3.23171
61	0.67853	1.29558	1.67022	1.99962	2.38905	2.65886	3.22930
62	0.67847	1.29536	1.66980	1.99897	2.38801	2.65748	3.22696
63	0.67840	1.29513	1.66940	1.99834	2.38701	2.65615	3.22471
64	0.67834	1.29492	1.66901	1.99773	2.38604	2.65485	3.22253
65	0.67828	1.29471	1.66864	1.99714	2.38510	2.65360	3.22041
66	0.67823	1.29451	1.66827	1.99656	2.38419	2.65239	3.21837
67	0.67817	1.29432	1.66792	1.99601	2.38330	2.65122	3.21639
68	0.67811	1.29413	1.66757	1.99547	2.38245	2.65008	3.21446
69	0.67806	1.29394	1.66724	1.99495	2.38161	2.64898	3.21260
70	0.67801	1.29376	1.66691	1.99444	2.38081	2.64790	3.21079
71	0.67796	1.29359	1.66660	1.99394	2.38002	2.64686	3.20903
72	0.67791	1.29342	1.66629	1.99346	2.37926	2.64585	3.20733
73	0.67787	1.29326	1.66600	1.99300	2.37852	2.64487	3.20567
74	0.67782	1.29310	1.66571	1.99254	2.37780	2.64391	3.20406
75	0.67778	1.29294	1.66543	1.99210	2.37710	2.64298	3.20249
76	0.67773	1.29279	1.66515	1.99167	2.37642	2.64208	3.20096
77	0.67769	1.29264	1.66488	1.99125	2.37576	2.64120	3.19948
78	0.67765	1.29250	1.66462	1.99085	2.37511	2.64034	3.19804
79	0.67761	1.29236	1.66437	1.99045	2.37448	2.63950	3.19663
80	0.67757	1.29222	1.66412	1.99006	2.37387	2.63869	3.19526

Catatan: Probabilita yang lebih kecil yang ditunjukkan pada judul tiap kolom adalah luas daerah dalam satu ujung.

sedangkan probabilitas yang lebih besar adalah luas daerah dalam kedua ujung

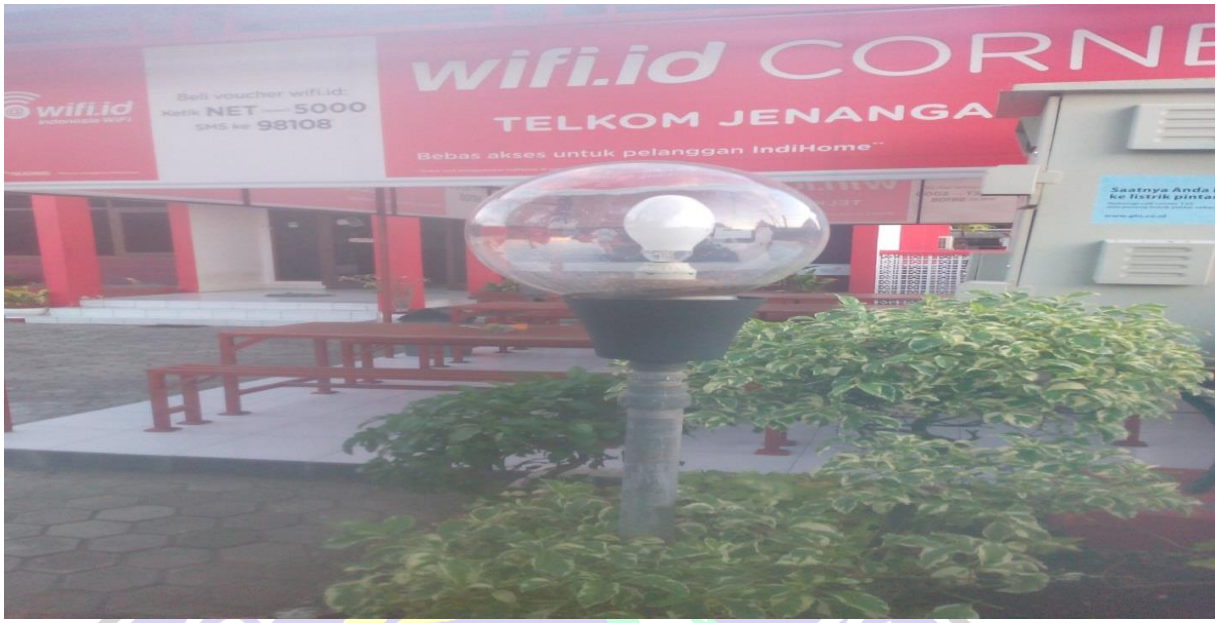
Pr df	0.25 0.50	0.10 0.20	0.05 0.10	0.025 0.050	0.01 0.02	0.005 0.010	0.001 0.002
81	0.67753	1.29209	1.66388	1.98969	2.37327	2.63790	3.19392
82	0.67749	1.29196	1.66365	1.98932	2.37269	2.63712	3.19262
83	0.67746	1.29183	1.66342	1.98896	2.37212	2.63637	3.19135
84	0.67742	1.29171	1.66320	1.98861	2.37156	2.63563	3.19011
85	0.67739	1.29159	1.66298	1.98827	2.37102	2.63491	3.18890
86	0.67735	1.29147	1.66277	1.98793	2.37049	2.63421	3.18772
87	0.67732	1.29136	1.66256	1.98761	2.36998	2.63353	3.18657
88	0.67729	1.29125	1.66235	1.98729	2.36947	2.63286	3.18544
89	0.67726	1.29114	1.66216	1.98698	2.36898	2.63220	3.18434
90	0.67723	1.29103	1.66196	1.98667	2.36850	2.63157	3.18327
91	0.67720	1.29092	1.66177	1.98638	2.36803	2.63094	3.18222
92	0.67717	1.29082	1.66159	1.98609	2.36757	2.63033	3.18119
93	0.67714	1.29072	1.66140	1.98580	2.36712	2.62973	3.18019
94	0.67711	1.29062	1.66123	1.98552	2.36667	2.62915	3.17921
95	0.67708	1.29053	1.66105	1.98525	2.36624	2.62858	3.17825
96	0.67705	1.29043	1.66088	1.98498	2.36582	2.62802	3.17731
97	0.67703	1.29034	1.66071	1.98472	2.36541	2.62747	3.17639
98	0.67700	1.29025	1.66055	1.98447	2.36500	2.62693	3.17549
99	0.67698	1.29016	1.66039	1.98422	2.36461	2.62641	3.17460
100	0.67695	1.29007	1.66023	1.98397	2.36422	2.62589	3.17374
101	0.67693	1.28999	1.66008	1.98373	2.36384	2.62539	3.17289
102	0.67690	1.28991	1.65993	1.98350	2.36346	2.62489	3.17206
103	0.67688	1.28982	1.65978	1.98326	2.36310	2.62441	3.17125
104	0.67686	1.28974	1.65964	1.98304	2.36274	2.62393	3.17045
105	0.67683	1.28967	1.65950	1.98282	2.36239	2.62347	3.16967
106	0.67681	1.28959	1.65936	1.98260	2.36204	2.62301	3.16890
107	0.67679	1.28951	1.65922	1.98238	2.36170	2.62256	3.16815
108	0.67677	1.28944	1.65909	1.98217	2.36137	2.62212	3.16741
109	0.67675	1.28937	1.65895	1.98197	2.36105	2.62169	3.16669
110	0.67673	1.28930	1.65882	1.98177	2.36073	2.62126	3.16598
111	0.67671	1.28922	1.65870	1.98157	2.36041	2.62085	3.16528
112	0.67669	1.28916	1.65857	1.98137	2.36010	2.62044	3.16460
113	0.67667	1.28909	1.65845	1.98118	2.35980	2.62004	3.16392
114	0.67665	1.28902	1.65833	1.98099	2.35950	2.61964	3.16326
115	0.67663	1.28896	1.65821	1.98081	2.35921	2.61926	3.16262
116	0.67661	1.28889	1.65810	1.98063	2.35892	2.61888	3.16198
117	0.67659	1.28883	1.65798	1.98045	2.35864	2.61850	3.16135
118	0.67657	1.28877	1.65787	1.98027	2.35837	2.61814	3.16074
119	0.67656	1.28871	1.65776	1.98010	2.35809	2.61778	3.16013
120	0.67654	1.28865	1.65765	1.97993	2.35782	2.61742	3.15954

LOKASI *WIFI CORNER*

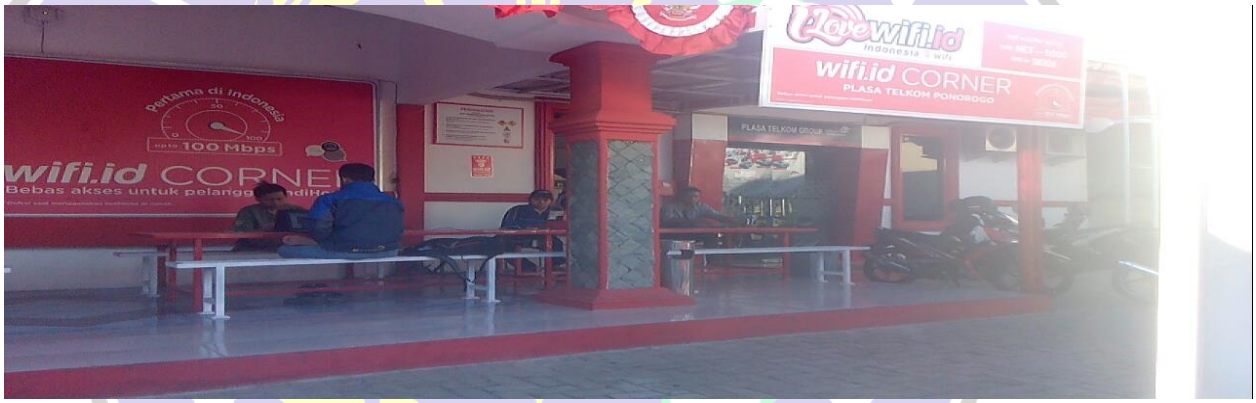


(*Wifi corner* Jln Raya Ponorogo wonogiri)

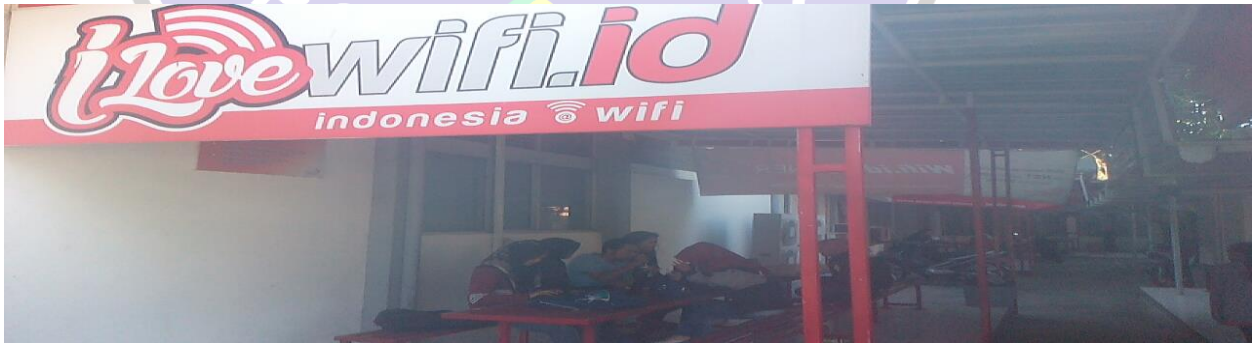
(*Wifi Corner* Jln Raya Ponorogo Tergalek)



(*Wifi corner* Jalan Raya Jenangan)



(Wifi corner di Jln, Dr Soetomo)



(*Wifi Corner* Jln, Sultan agung)

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BERITA ACARA BIMBINGAN SKRIPSI

1. Nama Mahasiswa : **MUHAMMAD BEDIK MIRFAUZI**
2. NIM : 13413278
3. Jurusan : Manajemen
4. Bidang : Pemasaran
5. Alamat : Ds. Segulung, Kec. Dagangan, Kab. Madiun
6. Judul Skripsi : Pengaruh Kualitas Layanan, Suasana *Corner*, Dan *Customer Value* Terhadap Kepuasan Pelanggan *(Study Wifi Corner* Kab. Ponorogo)

Masa Pembimbingan : September 2016 s/d Agustus 2017

8. Tanggal Mengajukan Skripsi :
9. Konsultasi :

Tanggal Disetujui	BAB	Paraf Pembimbing
10/3 - 2017	Revisi proposal	
30/3 - 2017	Acc proposal	
	Ke Proposal	
11/3 - 2017	ACC Bab 1 — III	
	Bab I — III Acc	
3/8 - 2017	Revisi Bab IV — V	
6/8 - 2017	ACC Bab IV — V	
	Acc Bab I — V	

10. Tanggal Selesai Penulisan Skripsi : _____
11. Keterangan Bimbingan Telah selesai : _____
12. Telah Di Evaluasi/Di Uji Dengan Nilai : _____(angka)
_____(huruf)

Ponorogo, 17 Desember 2016

Pembimbing,

HADI SUMARSONO, SE, M.Si
NIK. 19760508 200501 11

Dekan,

TITI RAPINI, SE, MM
NIP. 19630505 199003 2 003