

LAMPIRAN

Lampiran 1

Kuisisioner Penelitian

Saya yang bertanda tangan dibawah ini mahasiswa Universitas Muhammadiyah

Ponorogo :

Nama : Atrik Dyah Ayu P

NIM : 16414169

Berkenaan dengan adanya penelitian ini dalam rangka mencari data untuk menyusun skripsi dengan judul **“Tingkat Kepuasan Calon Mahasiswa UMPO Menggunakan Metode Webqual”**.

Yth. Saudara Responden

Di Tempat

Saya Atrik Dyah Ayu Pramesti (16414169), Mahasiswa Jurusan Manajemen Fakultas Ekonomi Universitas Muhammadiyah Ponorogo saat ini sedang melakukan penelitian untuk skripsi yang berjudul "Tingkat Kepuasan Calon Mahasiswa UMPO terhadap website PMB Dengan Pendekatan Webqual " maka dengan ini saya memohon kesediaan teman-teman calon mahasiswa baru sebagai responden, untuk mengisi pertanyaan dengan jawaban yang anda anggap paling tepat.

Data akan digunakan sebagai sumber penelitian pada Calon Mahasiswa Baru Universitas Muhammadiyah Ponorogo yang pernah mengunjungi situs website pmb.umpo.ac.id

Tidak ada maksud apapun dibalik pengisian daftar pertanyaan tersebut kecuali hanya untuk keperluan ilmiah yang sedang saya teliti. oleh karena itu jawaban dari saudara akan sangat membantu saya.

Atas Perhatian dan Partisipasi Saudara saya Ucapkan Terimakasih

Hormat Saya,

Atrik Dyah Ayu Pramesti



1. Identitas responden

- Nama :
- Asal sekolah (SMA) :
- Jenis kelamin :
- Alamat :
- Program Studi/jurusan yang dipilih :

2. Pertanyaan seputar website

- a. Apakah anda pernah berkunjung ke www.pmb.umpo.ac.id ?
- b. Darimanakah anda mendapatkan informasi tentang www.umpo.ac.id ?
- c. Anda lebih memilih mendaftar melalui website ataukah berkunjung langsung ke kantor PMB ?

3. Memberikan jawaban dari pertanyaan yang tersedia.

Pertanyaan – pertanyaan berikut ini saudara/I di persilahkan untuk memberikan jawaban dengan mengisi tanda centang (✓) pada skala 1-5 dalam kolom jawaban yang sudah tersedia dengan kriteria penilaian pilihan sebagai berikut :

No.	Pertanyaan	Skor
1.	Sangat Setuju	5
2.	Setuju	4
3.	Kurang Setuju	3
4.	Tidak Setuju	2
5.	Sangat Tidak Setuju	1

KUISIONER

1. Tabel dimensi *Usability*

No	Deskripsi indikator	Skor										
		Harapan					Kinerja					
		SS	S	KS	TS	STS	SS	S	KS	TS	ST	
1	Website PMB Umpo mudah untuk dipelajari cara pengoperasiannya.											
2	Interaksi dengan website jelas dan mudah dimengerti.											
3	Website PMB Umpo memiliki navigasi/petunjuk yang jelas.											
4	Website PMB Umpo mudah digunakan.											
5	Website PMB Umpo memiliki tampilan yang menarik.											
6	Desain website PMB Umpo sesuai dengan tipenya (website penerimaan mahasiswa baru).											

7	Dengan adanya website ini dapat meningkatkan kompetensi dengan perguruan tinggi lain.										
8	Website PMB Umpo memberikan pengalaman positif bagi saya.										

2. Tabel dimensi *Information quality*

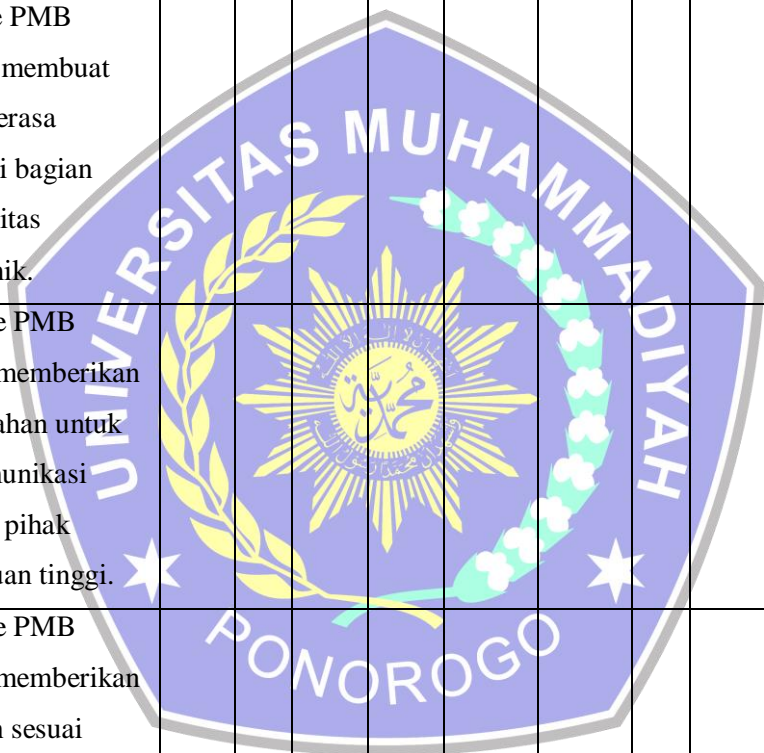
No	Deskripsi indikator	Skor									
		Harapan					Kinerja				
		SS	S	KS	S	STS	SS	S	KS	TS	STS
1	Website PMB Umpo menyediakan informasi yang dapat dipercaya.										
2	Website PMB Umpo menyediakan informasi yang tepat waktu / up to date.										
3	Website PMB Umpo menyediakan informasi yang mudah dipahami.										
4	Website PMB Umpo menyediakan										

	informasi yang cukup detail.										
5	Website PMB Umpo menyediakan informasi yang cukup relevan.										
6	Website PMB Umpo mampu menyediakan informasi yang akurat.										
7	Website PMB Umpo memberikan informasi dalam format yang sesuai.										

3. Tabel dimensi *service interaction quality*

No	Deskripsi indikator	Skor										
		Harapan					Kinerja					
		SS	S	KS	TS	STS	SS	S	KS	TS	STS	
1	Website PMB Umpo memiliki reputasi yang baik.											
2	Website PMB Umpo memberikan rasa aman ketika melakukan input data pribadi.											
3	Saya merasa informasi pribadi saya Tersimpan											

	dengan aman.																		
4	Website PMB Umpe memberikan ruang untuk personalisasi pengguna.																		
5	Setelah menggunakan website PMB Umpe, membuat saya merasa menjadi bagian dari sivitas akademik.																		
6	Website PMB Umpe memberikan kemudahan untuk berkomunikasi dengan pihak perguruan tinggi.																		
7	Website PMB Umpe memberikan layanan sesuai dengan apa yang disajikan.																		



Lampiran 2

DATA JAWABAN RESPONDEN

1. Ussability

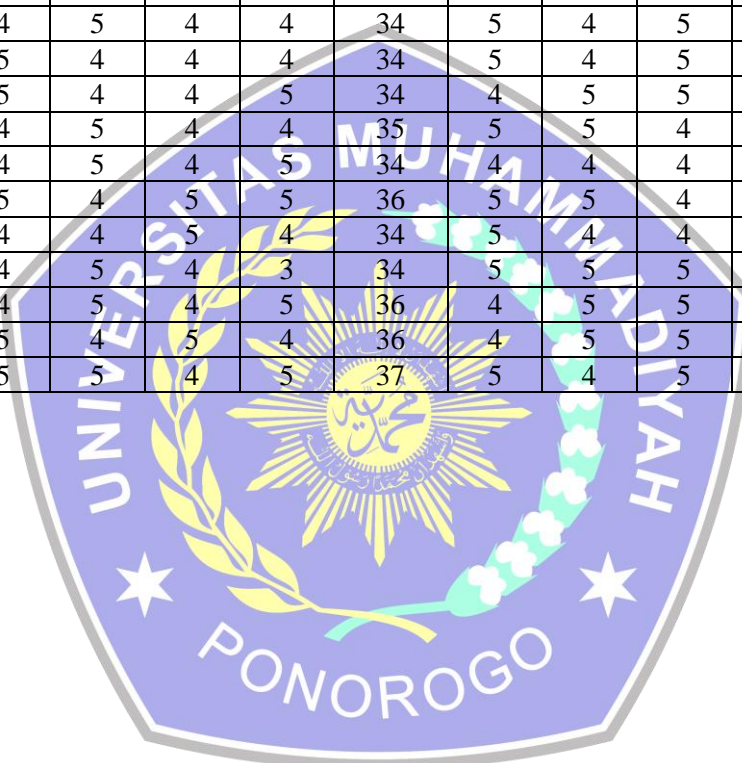
Res pon den	Kualitas ideal								Total	Kualitas Aktual								Total
	DX1									AX.1								
	DX1. 1	DX1. 2	DX1. 3	DX1. 4	DX1. 5	DX1. 6	DX1. 7	DX1. 8		AX1. 1	AX1. 2	AX1. 3	AX1. 4	AX1. 5	AX1. 6	AX1. 7	AX1. 8	
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2. Dimensi Information Quality

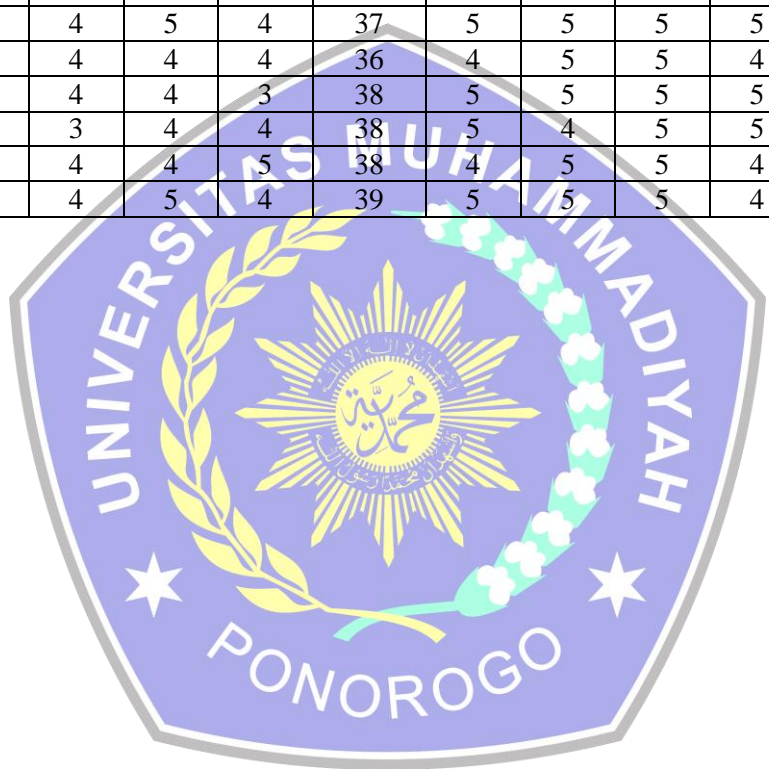
Responden	Kualitas Ideal							Total	Kualitas Aktual							Total
	DX2								AX2							
	DX2.1	DX2.2	DX2.3	DX2.4	DX2.5	DX2.6	DX2.7		AX2.1	AX2.2	AX2.3	AX2.4	AX2.5	AX2.6	AX2.7	
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3. Dimensi Interaction Quality

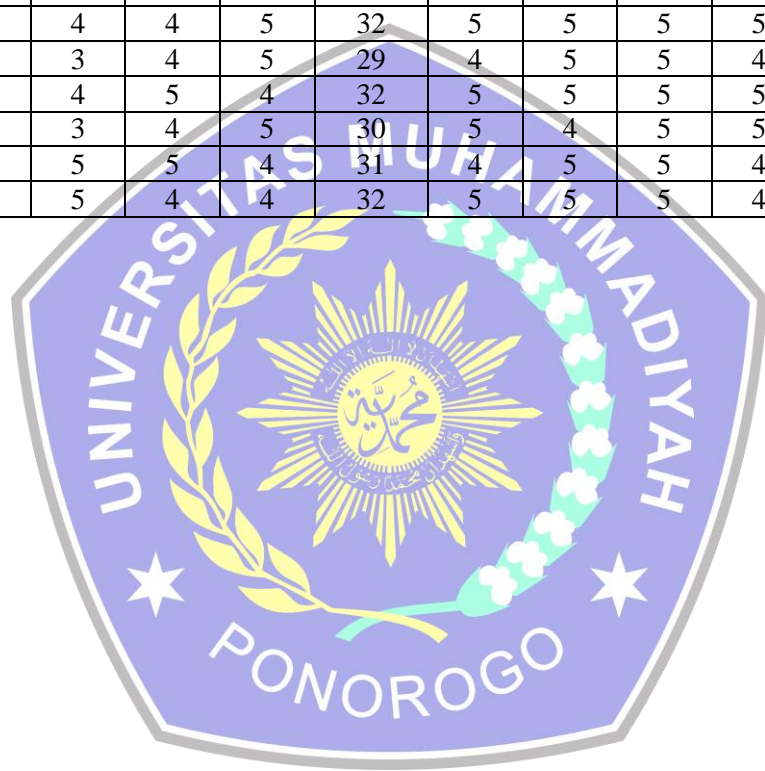
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120	4	5	4	4	4	5	5	31	5	5	4	4	5	5	5	33

121	5	4	4	4	5	4	5	31	5	5	4	5	5	5	5	34
122	5	4	5	4	3	4	5	30	5	4	5	4	4	5	5	32
123	4	5	4	5	4	5	4	31	5	5	4	5	5	5	4	33
124	4	4	4	5	3	3	4	27	5	5	4	5	4	4	4	31
125	5	3	4	4	5	5	4	30	5	4	4	4	5	5	4	31
126	5	5	4	5	4	4	5	32	5	5	5	5	4	5	5	34
127	4	4	5	4	3	4	5	29	4	5	5	4	4	5	5	32
128	5	4	5	5	4	5	4	32	5	5	5	5	4	5	4	33
129	5	4	5	4	3	4	5	30	5	4	5	5	4	5	5	33
130	4	5	4	4	5	5	4	31	4	5	5	4	5	5	4	32
131	5	5	5	4	5	4	4	32	5	5	5	4	5	5	5	34



Lampiran 3

Uji Validitas

1. Dimensi Usability.

Correlations

		DX1. 1	DX1. 2	DX1. 3	DX1. 4	DX1. 5	DX1. 6	DX1. 7	DX1. 8	DX1_T OTAL
DX1.1	Pearson Correlation	1	.530*	.559*	.579*	.507*	.614*	.552*	.468*	.798**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
DX1.2	Pearson Correlation	.530*	1	.527*	.500*	.373*	.493*	.506*	.485*	.744**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
DX1.3	Pearson Correlation	.559*	.527*	1	.509*	.492*	.521*	.411*	.394*	.730**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000	.000

	N	131	131	131	131	131	131	131	131	131
DX1.4	Pearson Correlation	.579*	.500*	.509*	1	.421*	.629*	.412*	.549*	.762**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
DX1.5	Pearson Correlation	.507*	.373*	.492*	.421*	1	.533*	.457*	.480*	.720**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
DX1.6	Pearson Correlation	.614*	.493*	.521*	.629*	.533*	1	.397*	.468*	.776**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
DX1.7	Pearson Correlation	.552*	.506*	.411*	.412*	.457*	.397*	1	.539*	.715**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000		.000	.000
	N	131	131	131	131	131	131	131	131	131
DX1.8	Pearson Correlation	.468*	.485*	.394*	.549*	.480*	.468*	.539*	1	.738**

	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
DX1_TOTAL	Pearson Correlation	.798*	.744*	.730*	.762*	.720*	.776*	.715*	.738*	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	
	N	131	131	131	131	131	131	131	131	131

** . Correlation is significant at the 0.01 level (2-tailed).

Correlations

		AX1.1	AX1.2	AX1.3	AX1.4	AX1.5	AX1.6	AX1.7	AX1.8	AX1_TOTAL
AX1.1	Pearson Correlation	1	.687**	.660**	.716**	.567**	.639**	.603**	.541**	.840**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
AX1.2	Pearson Correlation	.687**	1	.649**	.682**	.569**	.562**	.509**	.543**	.814**

	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
AX1.3	Pearson Correlation	.660**	.649**	1	.654**	.557**	.609**	.490**	.450**	.785**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
AX1.4	Pearson Correlation	.716**	.682**	.654**	1	.640**	.625**	.600**	.572**	.856**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
AX1.5	Pearson Correlation	.567**	.569**	.557**	.640**	1	.653**	.516**	.519**	.792**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
AX1.6	Pearson Correlation	.639**	.562**	.609**	.625**	.653**	1	.570**	.607**	.820**

	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
AX1.7	Pearson Correlation	.603**	.509**	.490**	.600**	.516**	.570**	1	.570**	.755**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
AX1.8	Pearson Correlation	.541**	.543**	.450**	.572**	.519**	.607**	.570**	1	.751**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131
AX1_TO TAL	Pearson Correlation	.840**	.814**	.785**	.856**	.792**	.820**	.755**	.751**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131	131

** . Correlation is significant at the 0.01 level (2-tailed).

2. Dimensi Information Quality

Correlations

		DX2.1	DX2.2	DX2.3	DX2.4	DX2.5	DX2.6	DX2.7	DX2_TOTAL
DX2.1	Pearson Correlation	1	.569**	.665**	.500**	.454**	.682**	.635**	.569**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
DX2.2	Pearson Correlation	.569**	1	.586**	.640**	.518**	.641**	.683**	.619**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
DX2.3	Pearson Correlation	.665**	.586**	1	.596**	.510**	.672**	.660**	.667**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
DX2.4	Pearson Correlation	.500**	.640**	.596**	1	.528**	.637**	.556**	.598**

	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
DX2.5	Pearson Correlation	.454**	.518**	.510**	.528**	1	.503**	.482**	.517**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000
	N	131	131	131	131	131	131	131	131
DX2.6	Pearson Correlation	.682**	.641**	.672**	.637**	.503**	1	.665**	.612**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000
	N	131	131	131	131	131	131	131	131
DX2.7	Pearson Correlation	.635**	.683**	.660**	.556**	.482**	.665**	1	.614**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000		.000
	N	131	131	131	131	131	131	131	131
DX2_TOTA L	Pearson Correlation	.569**	.619**	.667**	.598**	.517**	.612**	.614**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	
	N	131	131	131	131	131	131	131	131

** . Correlation is significant at the 0.01 level (2-tailed).

Correlations

		AX2.1	AX2.2	AX2.3	AX2.4	AX2.5	AX2.6	AX2.7	AX2_TOT AL
AX2.1	Pearson Correlation	1	.604**	.563**	.523**	.559**	.645**	.678**	.789**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
AX2.2	Pearson Correlation	.604**	1	.635**	.562**	.624**	.695**	.603**	.815**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
AX2.3	Pearson Correlation	.563**	.635**	1	.558**	.699**	.687**	.682**	.832**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000

	N	131	131	131	131	131	131	131	131
AX2.4	Pearson Correlation	.523**	.562**	.558**	1	.624**	.679**	.560**	.788**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
AX2.5	Pearson Correlation	.559**	.624**	.699**	.624**	1	.669**	.673**	.840**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000
	N	131	131	131	131	131	131	131	131
AX2.6	Pearson Correlation	.645**	.695**	.687**	.679**	.669**	1	.665**	.873**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000
	N	131	131	131	131	131	131	131	131
AX2.7	Pearson Correlation	.678**	.603**	.682**	.560**	.673**	.665**	1	.838**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000		.000
	N	131	131	131	131	131	131	131	131
AX2_TOT	Pearson Correlation	.789**	.815**	.832**	.788**	.840**	.873**	.838**	1

AL	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	
	N	131	131	131	131	131	131	131	131

** . Correlation is significant at the 0.01 level (2-tailed).

3. Dimensi Interaction Quality

Correlations

		DX3.1	DX3.2	DX3.3	DX3.4	DX3.5	DX3.6	DX3.7	DX3_TOTAL
DX3.1	Pearson Correlation	1	.465**	.666**	.615**	.457**	.550**	.630**	.789**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
DX3.2	Pearson Correlation	.465**	1	.504**	.576**	.461**	.416**	.504**	.720**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131

DX3.3	Pearson Correlation	.666**	.504**	1	.586**	.511**	.571**	.602**	.802**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
DX3.4	Pearson Correlation	.615**	.576**	.586**	1	.641**	.520**	.628**	.831**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
DX3.5	Pearson Correlation	.457**	.461**	.511**	.641**	1	.470**	.532**	.749**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000
	N	131	131	131	131	131	131	131	131
DX3.6	Pearson Correlation	.550**	.416**	.571**	.520**	.470**	1	.629**	.763**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000
	N	131	131	131	131	131	131	131	131
DX3.7	Pearson Correlation	.630**	.504**	.602**	.628**	.532**	.629**	1	.827**
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000

	N	131	131	131	131	131	131	131	131
DX3_TOTAL	Pearson Correlation	.789**	.720**	.802**	.831**	.749**	.763**	.827**	1
	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	
	N	131	131	131	131	131	131	131	131

** . Correlation is significant at the 0.01 level (2-tailed).

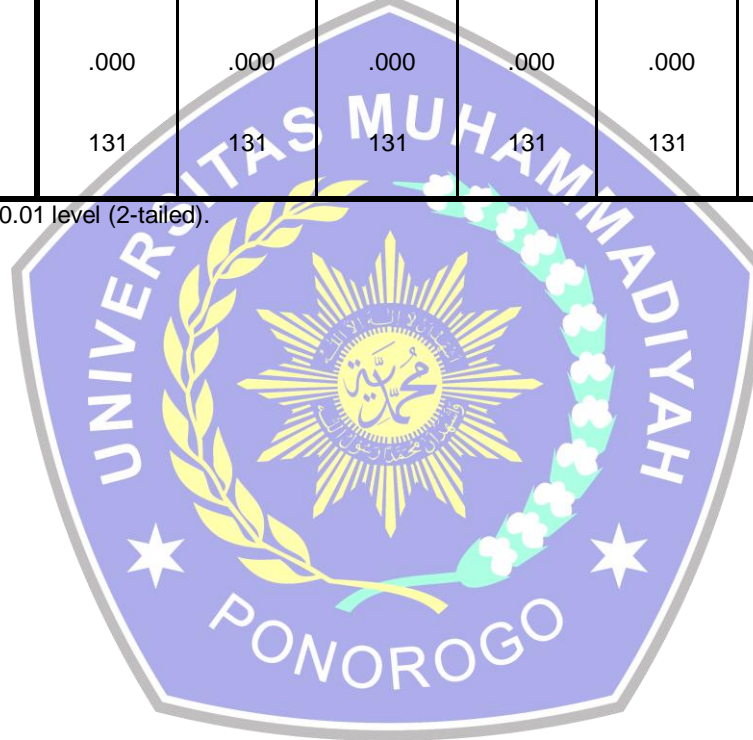
Correlations

		AX3.1	AX3.2	AX3.3	AX3.4	AX3.5	AX3.6	AX3.7	AX3_TOTAL
AX3.1	Pearson Correlation	1	.635**	.654**	.559**	.564**	.685**	.614**	.820**
	Sig. (2-tailed)		.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
AX3.2	Pearson Correlation	.635**	1	.645**	.594**	.624**	.631**	.600**	.824**
	Sig. (2-tailed)	.000		.000	.000	.000	.000	.000	.000

	N	131	131	131	131	131	131	131	131
AX3.3	Pearson Correlation	.654**	.645**	1	.574**	.578**	.663**	.664**	.833**
	Sig. (2-tailed)	.000	.000		.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
AX3.4	Pearson Correlation	.559**	.594**	.574**	1	.540**	.518**	.571**	.754**
	Sig. (2-tailed)	.000	.000	.000		.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
AX3.5	Pearson Correlation	.564**	.624**	.578**	.540**	1	.581**	.598**	.790**
	Sig. (2-tailed)	.000	.000	.000	.000		.000	.000	.000
	N	131	131	131	131	131	131	131	131
AX3.6	Pearson Correlation	.685**	.631**	.663**	.518**	.581**	1	.734**	.850**
	Sig. (2-tailed)	.000	.000	.000	.000	.000		.000	.000
	N	131	131	131	131	131	131	131	131
AX3.7	Pearson Correlation	.614**	.600**	.664**	.571**	.598**	.734**	1	.841**

	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	.000
	N	131	131	131	131	131	131	131	131
AX3_TOT	Pearson Correlation	.820**	.824**	.833**	.754**	.790**	.850**	.841**	1
AL	Sig. (2-tailed)	.000	.000	.000	.000	.000	.000	.000	
	N	131	131	131	131	131	131	131	131

** . Correlation is significant at the 0.01 level (2-tailed).



Lampiran 4

Uji Reabilitas

1. Dimensi Usability

Reliability Statistics

Cronbach's Alpha	N of Items
.944	14

2. Dimensi Information Quality

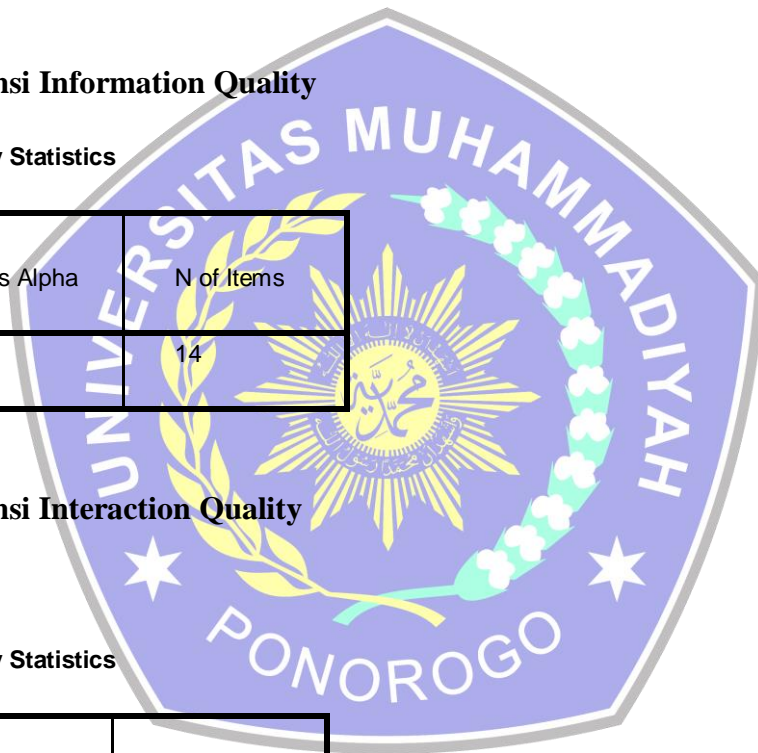
Reliability Statistics

Cronbach's Alpha	N of Items
.944	14

3. Dimensi Interaction Quality

Reliability Statistics

Cronbach's Alpha	N of Items
.943	14



Lampiran 5

Tabel r-tabel

df = (N- 2)	Tingkat signifikansi untuk uji satu arah				
	0.05	0.025	0.01	0.005	0.0005
	Tingkat signifikansi untuk uji dua arah				
	0.1	0.05	0.02	0.01	0.001
101	0.1630	0.1937	0.2290	0.2528	0.3196
102	0.1622	0.1927	0.2279	0.2515	0.3181
103	0.1614	0.1918	0.2268	0.2504	0.3166
104	0.1606	0.1909	0.2257	0.2492	0.3152
105	0.1599	0.1900	0.2247	0.2480	0.3137
106	0.1591	0.1891	0.2236	0.2469	0.3123
107	0.1584	0.1882	0.2226	0.2458	0.3109
108	0.1576	0.1874	0.2216	0.2446	0.3095
109	0.1569	0.1865	0.2206	0.2436	0.3082
110	0.1562	0.1857	0.2196	0.2425	0.3068
111	0.1555	0.1848	0.2186	0.2414	0.3055
112	0.1548	0.1840	0.2177	0.2403	0.3042
113	0.1541	0.1832	0.2167	0.2393	0.3029
114	0.1535	0.1824	0.2158	0.2383	0.3016
115	0.1528	0.1816	0.2149	0.2373	0.3004
116	0.1522	0.1809	0.2139	0.2363	0.2991
117	0.1515	0.1801	0.2131	0.2353	0.2979
118	0.1509	0.1793	0.2122	0.2343	0.2967
119	0.1502	0.1786	0.2113	0.2333	0.2955
120	0.1496	0.1779	0.2104	0.2324	0.2943
121	0.1490	0.1771	0.2096	0.2315	0.2931
122	0.1484	0.1764	0.2087	0.2305	0.2920

123	0.1478	0.1757	0.2079	0.2296	0.2908
124	0.1472	0.1750	0.2071	0.2287	0.2897
125	0.1466	0.1743	0.2062	0.2278	0.2886
126	0.1460	0.1736	0.2054	0.2269	0.2875
127	0.1455	0.1729	0.2046	0.2260	0.2864
128	0.1449	0.1723	0.2039	0.2252	0.2853
129	0.1443	0.1716	0.2031	0.2243	0.2843
130	0.1438	0.1710	0.2023	0.2235	0.2832
131	0.1432	0.1703	0.2015	0.2226	0.2822
132	0.1427	0.1697	0.2008	0.2218	0.2811
133	0.1422	0.1690	0.2001	0.2210	0.2801
134	0.1416	0.1684	0.1993	0.2202	0.2791
135	0.1411	0.1678	0.1986	0.2194	0.2781
136	0.1406	0.1672	0.1979	0.2186	0.2771
137	0.1401	0.1666	0.1972	0.2178	0.2761
138	0.1396	0.1660	0.1965	0.2170	0.2752
139	0.1391	0.1654	0.1958	0.2163	0.2742
140	0.1386	0.1648	0.1951	0.2155	0.2733
141	0.1381	0.1642	0.1944	0.2148	0.2723
142	0.1376	0.1637	0.1937	0.2140	0.2714
143	0.1371	0.1631	0.1930	0.2133	0.2705
144	0.1367	0.1625	0.1924	0.2126	0.2696
145	0.1362	0.1620	0.1917	0.2118	0.2687
146	0.1357	0.1614	0.1911	0.2111	0.2678
147	0.1353	0.1609	0.1904	0.2104	0.2669
148	0.1348	0.1603	0.1898	0.2097	0.2660
149	0.1344	0.1598	0.1892	0.2090	0.2652
150	0.1339	0.1593	0.1886	0.2083	0.2643

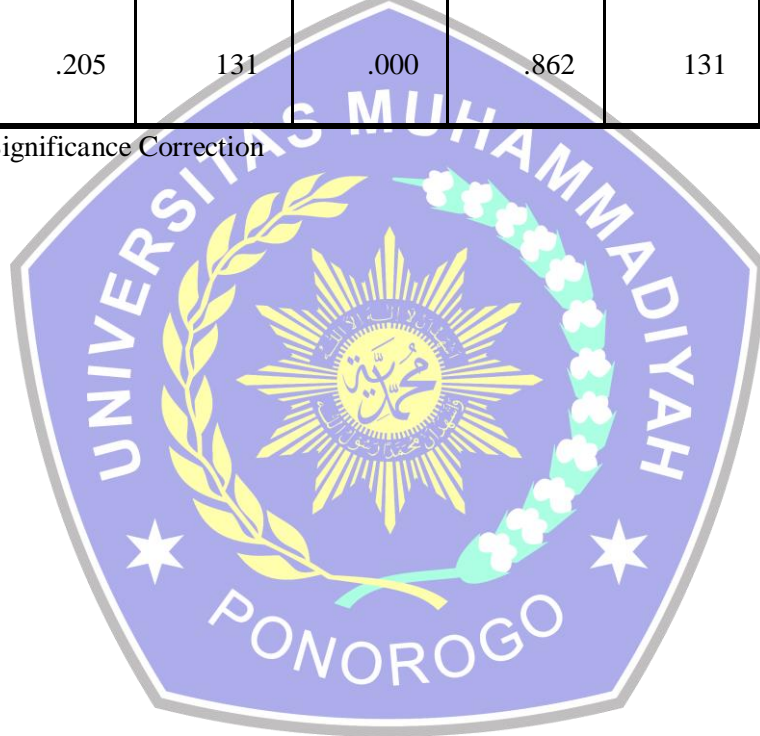
Lampiran 6

Uji Normalitas

Tests of Normality

	Kolmogorov-Smirnov ^a			Shapiro-Wilk		
	Statistic	Df	Sig.	Statistic	df	Sig.
gap_X1	.161	131	.000	.922	131	.000
gap_X2	.150	131	.000	.946	131	.000
gap_X3	.205	131	.000	.862	131	.000

a. Lilliefors Significance Correction



Lampiran 7

Uji Wilcoxon

Test Statistics^b

	DX1.1 - AX1.1
Z	-3.000 ^a
Asymp. Sig. (2-tailed)	.003

a. Based on positive ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	DX1.2 - AX1.2
Z	-3.475 ^a
Asymp. Sig. (2-tailed)	.001

a. Based on positive ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	DX1.3 - AX1.3
Z	-2.336 ^a
Asymp. Sig. (2-tailed)	.020

a. Based on positive ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	DX1.4 - AX1.4
Z	-3.430 ^a
Asymp. Sig. (2-tailed)	.001

a. Based on positive ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	DX1.5 - AX1.5
Z	-2.751 ^a
Asymp. Sig. (2-tailed)	.006

a. Based on positive ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	DX1.6 - AX1.6
Z	-2.745 ^a
Asymp. Sig. (2-tailed)	.006

a. Based on positive ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	AX1.7 - DX1.7
Z	-3.415 ^a
Asymp. Sig. (2-tailed)	.001

a. Based on negative ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	AX1.8 - DX1.8
Z	-2.154 ^a
Asymp. Sig. (2-tailed)	.031

a. Based on negative ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	AX2.1 - DX2.1
Z	-2.556 ^a
Asymp. Sig. (2-tailed)	.011

a. Based on negative ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	AX2.2 - DX2.2
Z	-2.587 ^a
Asymp. Sig. (2-tailed)	.010

a. Based on negative ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	AX2.3 - DX2.3
Z	-3.193 ^a
Asymp. Sig. (2-tailed)	.001

a. Based on negative ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	AX2.6 - DX2.6
Z	-3.957 ^a
Asymp. Sig. (2-tailed)	.000

a. Based on negative ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	AX2.5 - DX2.5
Z	-3.202 ^a
Asymp. Sig. (2-tailed)	.001

a. Based on negative ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	AX2.6 - DX2.6
Z	-3.957 ^a
Asymp. Sig. (2-tailed)	.000

a. Based on negative ranks.

b. Wilcoxon Signed Ranks Test

Test Statistics^b

	AX2.7 - DX2.7
Z	-1.985 ^a
Asymp. Sig. (2-tailed)	.047

- a. Based on negative ranks.
b. Wilcoxon Signed Ranks Test

Test Statistics^b

	DX3.2 - AX3.2
Z	-3.787 ^a
Asymp. Sig. (2-tailed)	.000

- a. Based on positive ranks.
b. Wilcoxon Signed Ranks Test

Test Statistics^b

	DX3.4 - AX3.4
Z	-3.241 ^a
Asymp. Sig. (2-tailed)	.001

- a. Based on positive ranks.
b. Wilcoxon Signed Ranks Test

Test Statistics^b

	DX3.6 - AX3.6
Z	-3.087 ^a
Asymp. Sig. (2-tailed)	.002

- a. Based on positive ranks.
b. Wilcoxon Signed Ranks Test

Test Statistics^b

	AX3.1 - DX3.1
Z	-4.434 ^a
Asymp. Sig. (2-tailed)	.000

- a. Based on negative ranks.
b. Wilcoxon Signed Ranks Test

Test Statistics^b

	AX3.3 - DX3.3
Z	-3.780 ^a
Asymp. Sig. (2-tailed)	.000

- a. Based on negative ranks.
b. Wilcoxon Signed Ranks Test

Test Statistics^b

	DX3.5 - AX3.5
Z	-4.419 ^a
Asymp. Sig. (2-tailed)	.000

- a. Based on positive ranks.
b. Wilcoxon Signed Ranks Test

Test Statistics^b

	DX3.7 - AX3.7
Z	-3.679 ^a
Asymp. Sig. (2-tailed)	.000

- a. Based on positive ranks.
b. Wilcoxon Signed Ranks Test



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(SK Nomor : 77/SK/BAN-PT/Ak-PPJ/PT/IV/2020)

BERITA ACARA BIMBINGAN SKRIPSI

1. Nama Mahasiswa : **ATRIK DYAH AYU PRAMESTI**
2. NIM : 16414169
3. Jurusan : Manajemen
4. Bidang : Pemasaran
5. Alamat : Jl. Raya-Sooko-Pulung desa Pulung Kec. Pulung Ponorogo
6. Judul Skripsi : Webqual approach dan kepuasan mahasiswa : Studi kasus mahasiswa Unmuh Ponorogo
7. Masa Pembimbingan : September 2020 s/d Agustus 2021
8. Tanggal Mengajukan Skripsi :
9. Konsultasi :

Tanggal Disetujui	BAB	Paraf Pembimbing
16/1 '21	Revisi proposal	Jmf
26/2- 21	Revisi proposal	Jmf
	Proposal	Jmf
	Proposal ACC	Jmf
3/3 - 2021	Revisi Bab I - III	Jmf
7/6 - 2021	ACC Bab I - III	Jmf
	Bab I - II ACC	Jmf
	Bab I - III ACC	Jmf
23/7 - 2021	Revisi Bab IV - V	Jmf
24/7 - 2021	ACC Bab IV - V	Jmf
	Kel 1 - V	Jmf
	Kel 1 - V ACC	Jmf

10. Tanggal Selesai Penulisan Skripsi : _____
11. Keterangan Bimbingan Telah selesai : _____
12. Telah Di Evaluasi/Di Uji Dengan Nilai : _____ (angka)
_____ (huruf)

Pembimbing,

Dr. HADI SUMARSONO, SE, M.Si
NIDN. 008057601



Ponorogo, 8 Oktober 2020
Dekan,

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